

## Bench-PA Final Conference

### “Measuring the quality of Municipality Services in a cross-border context: Benchmarking as tool for evaluation and building capacity of local authorities”

Friday 11 October 2013

Sala Ajace - Udine

## PROGRAMME

### *First Session: Reflections on benchmarking experiences from municipalities and on the results of the Project*

9.15 – 9.30	<b>Registration of Participants</b>
9.30 – 10.00	<b>Welcome addresses and opening of the conference</b> <i>Mario Pezzetta, President of ANCI FVG</i> <i>Furio Honsell, Mayor of Udine</i> <i>Daniele Gortan, Director of ForSer</i>
10.00 – 10.20	<b>Bench-PA Project: introduction</b> <i>Milena Grion, ForSer – Project Manager Bench PA Project</i>
10.20 – 11.20	<b>Benchmarking and the quality of municipality services</b> <ul style="list-style-type: none"> <li>• <b>The case of small municipalities</b> <ul style="list-style-type: none"> <li>- <i>Luciano Gallo, Director of the Federation of Camposampierese Municipalities</i></li> </ul> </li> <li>• <b>Relevant experiences from Europe</b> <ul style="list-style-type: none"> <li>- <i>Mark McAteer, Director of Governance and Performance Management, The Improvement Service, Broxburn, UK.</i></li> <li>- <i>Benedikt Speer - Marika Gruber, Municipal benchmarking experiences in German speaking Countries.</i></li> </ul> </li> </ul>
11.20 – 11.40	<b>Coffee break</b>
11.40 – 12.10	<b>BenchPA project: a cross-border benchmarking experience</b> <i>The project partners reflect on the lessons learned Bench PA</i> <ul style="list-style-type: none"> <li>- <i>Benedik Speer (Bench-PA: Carinthian needs, experiences and lessons learned)</i></li> <li>- <i>Patrizia Messina (Benchmarking for a context comparison analysis)</i></li> <li>- <i>Milena Grion (Bench-PA for a cross-border learning)</i></li> </ul>
12.10 – 12.45	<b>Discussion between Regions and Municipalities: lessons learned and future development opportunities</b> <i>Roundtable among representatives from BenchPA partner regions and municipalities (Friuli Venezia Giulia, Carinthia, Veneto)</i> Chairman: Leopoldo Coen
12.45 – 13.00	<b>First session conclusions</b> <i>Vincenzo Martines, President of the “V Permanent Commission” of the Friuli Venezia Giulia Regional Council</i>
13.00 – 14.00	<b>Buffet Lunch</b>

## **Second Session: Local Authorities Benchmarking in a cross-border context. An Outlook**

14.00 – 14.15	<p><b>Second Session Introduction</b></p> <ul style="list-style-type: none"> <li>- Paolo Rosso, Friuli Venezia Giulia Consultant for future cohesion policy 2014-2020</li> </ul>
14.15 – 15.15	<p><b>Strengthening the cross-border cooperation throughout Europe</b></p> <ul style="list-style-type: none"> <li>• <b>Euregio Maas-Rhein (BE, DE, NL) experience</b> <ul style="list-style-type: none"> <li>- Jens Gabbe - Association of European Border Regions / AEBR</li> </ul> </li> <li>• <b>Experiences and needs from “borders regions”</b> <ul style="list-style-type: none"> <li>- Alfonso Martinez – Committee of the Regions (video-conference from Bruxelles)</li> </ul> </li> <li>• <b>Gorizia – Nova Gorica EGTC Experience</b> <ul style="list-style-type: none"> <li>- Roberto Sartori – Vicesindaco Comune di Gorizia</li> </ul> </li> </ul>
15.15 – 15.45	<p><b>BenchPA Project: reflections and future perspectives</b></p> <p><i>The experts of the Project discussion panel:</i></p> <ul style="list-style-type: none"> <li>- David Harris, General Manager, Sassari Municipality</li> <li>- Mark McAteer, Director of Governance and Performance Management, The Improvement Service, Broxburn, UK</li> <li>- Giancarlo Vecchi, Professor of Public Policies Analysis at Milan Polytechnic University</li> </ul>
15.45 – 16.45	<p><b>Future challenges for common cross-border policy</b></p> <p><i>Roundtable among institutional representatives from Friuli Venezia Giulia, Carinthia and Veneto Regions</i></p> <p><i>Chairman: Paolo Rosso</i></p>
16.45 – 17.00	<p><b>Second session and overall Conference conclusions</b></p> <p><i>Mario Pezzetta – President of ANCI FVG</i></p>

English-German-Italian Simultaneous translation provided during the Conference